

# Monthly performance report

## March 2025



Mar 2025	Feb 2025	Jan 2025	Dec 2024
100.8%	99.7%	99.2%	99.3%

Mar 2025	Feb 2025	Jan 2025	Dec 2024
85.7%	85.7%	85.8%	85.9%

Mar 2025	Feb 2025	Jan 2025	Dec 2024
84.4%	84.5%	84.8%	85.2%

Mar 2025	Feb 2025	Jan 2025	Dec 2024
99.8%	99.8%	99.9%	99.9%

● Performance has increased month on month remaining Green and is above target

● Satisfaction has remained the same since last month, with a Green RAG status and is above target

● Satisfaction has decreased since last month with an Amber RAG rating and is below target

● There were 32 properties with an outstanding Landlord Gas Safety Recorded as at 31 March, with an Amber RAG status and is below target