

Monthly performance report

November 2025



| Nov 2025 | Oct 2025 | Sep 2025 | Aug 2025 |
|----------|----------|----------|----------|
| 98.4% | 97.9% | 99.2% | 97.4% |

| Nov 2025 | Oct 2025 | Sep 2025 | Aug 2025 |
|----------|----------|----------|----------|
| 76.4% | 76.9% | 76.1% | 75.2% |

| Nov 2025 | Oct 2025 | Sep 2025 | Aug 2025 |
|----------|----------|----------|----------|
| 71.8% | 72.1% | 71.3% | 70.8% |

| Nov 2025 | Oct 2025 | Sep 2025 | Aug 2025 |
|----------|----------|----------|----------|
| 99.9% | 99.9% | 99.9% | 99.9% |

Performance has increased month on month, with an Amber RAG status and is below target

Satisfaction has decreased since last month, with a Green RAG status and is above target

Satisfaction has decreased since last month with an Amber RAG rating and is below target

There were 32 properties with an outstanding Landlord Gas Safety Recorded as at 30 Nov, with a Green RAG status and is below target