

Monthly performance report

December 2025



| Dec 2025 | Nov 2025 | Oct 2025 | Sep 2025 |
|----------|----------|----------|----------|
| 99.4% | 98.4% | 97.9% | 99.2% |

| Dec 2025 | Nov 2025 | Oct 2025 | Sep 2025 |
|----------|----------|----------|----------|
| 76.0% | 76.4% | 76.9% | 76.1% |

| Dec 2025 | Nov 2025 | Oct 2025 | Sep 2025 |
|----------|----------|----------|----------|
| 71.1% | 71.8% | 72.1% | 71.3% |

| Dec 2025 | Nov 2025 | Oct 2025 | Sep 2025 |
|----------|----------|----------|----------|
| 99.8% | 99.9% | 99.9% | 99.9% |

● Performance has increased month on month, with a Green RAG status and is above target

● Satisfaction has decreased since last month, with a Green RAG status and is above target

● Satisfaction has decreased since last month with an Amber RAG rating and is below target

● There were 38 properties with an outstanding Landlord Gas Safety Recorded as at 31 Dec, with an Amber RAG status and is below target