

# Monthly performance report

January 2026



Jan 2026	Dec 2025	Nov 2025	Oct 2025
98.6%	99.4%	98.4%	97.9%

Jan 2026	Dec 2025	Nov 2025	Oct 2025
76.1%	76.0%	76.4%	76.9%

Jan 2026	Dec 2025	Nov 2025	Oct 2025
70.7%	71.1%	71.8%	72.1%

Jan 2026	Dec 2025	Nov 2025	Oct 2025
99.9%	99.8%	99.9%	99.9%

Performance has decreased month on month, with an Amber RAG status and is below target

Satisfaction has increased since last month, with a Green RAG status and is above target

Satisfaction has decreased since last month with an Amber RAG rating and is below target

There were 35 properties with an outstanding Landlord Gas Safety Recorded as at 31 Jan, with a Green RAG status and is below target