

Monthly performance report

September 2025



Sep 2025	Aug 2025	Jul 2025	Jun 2025
99.2%	97.4%	98.8%	98.9%

Sep 2025	Aug 2025	Jul 2025	Jun 2025
76.1%	75.2%	84.1%	84.5%

Sep 2025	Aug 2025	Jul 2025	Jun 2025
71.3%	70.8%	81.9%	81.8%

Sep 2025	Aug 2025	Jul 2025	Jun 2025
99.9%	99.9%	99.9%	99.9%

● Performance has increased month on month, with a Green RAG status and is above target

● Satisfaction has increased since last month, with a Green RAG status and is above target

● Satisfaction has increased since last month with an Amber RAG rating and is below target

● There were 22 properties with an outstanding Landlord Gas Safety Recorded as at 30 Sep, with a Green RAG status and is below target