

# Monthly performance report

January 2025



Jan 2025	Dec 2024	Nov 2024	Oct 2024
99.2%	99.3%	99.2%	100.3%

Jan 2025	Dec 2024	Nov 2024	Oct 2024
85.8%	85.9%	85.9%	86.4%

Jan 2025	Dec 2024	Nov 2024	Oct 2024
84.8%	85.2%	85.4%	86.1%

Jan 2025	Dec 2024	Nov 2024	Oct 2024
99.9%	99.9%	99.9%	99.9%

Performance has decreased month on month remaining Green and above target

Satisfaction has decreased since last month, with a Green RAG status and above target

Satisfaction has decreased since last month with an Amber RAG rating

There were 34 properties with an outstanding Landlord Gas Safety Recorded as at 31 January, with a Green RAG status and below target