

# Monthly Performance Report

## November 2023



Nov 2023	Oct 2023	Sept 2023	Aug 2023
99.4%	98.3%	98.3%	99.6%

● Performance has improved from last month moving into the Green target threshold



Nov 2023	Oct 2023	Sept 2023	Aug 2023
82.6%	82.4%	82.5%	82.4%

● Satisfaction increased slightly on last month. Performance remains amber and within the target threshold.



Nov 2023	Oct 2023	Sept 2023	Aug 2023
83.1%	83.1%	83.3%	83.7%

● Satisfaction has not changed since last month and remains amber



Nov 2023	Oct 2023	Sept 2023	Aug 2023
99.8%	99.8%	99.9%	99.9%

● There were 38 properties requiring a Landlord Gas Safety Record. This is within our risk tolerance of 99.5%

